

## How to improve the performance of a virtual team?

### Virtual Team Assessment



Date: 18<sup>th</sup> December 2014  
Time: 04:00 until 07:00 CET  
Delivered by: [www.edudip.com](http://www.edudip.com)

# How to improve the performance of a virtual team?

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This eSeminar provides you with an ability on virtual team assessments.

- Prepare a virtual team for the assessment process
- Carry-out an initial assessment
- Present recommendations for improvement
- Select initiative improvements on virtual team processes
- Measure and report improvements on virtual team performance

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## *The structure of the eSeminar*

- Registration and payment via internet: [www.edudip.com](http://www.edudip.com)
- Attend a 3h eSeminar:
  - Achieve virtual Team Assessment Skills
  - Carry-out a virtual team assessment
  - Deduce an improvement plan
  - Evaluate your assessment
- Follow-up this eSeminar on our online learning management system, including videos, presentations, hand-outs, quizzes and forums

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*Your benefits*

Your value of attending this webinar is:

- 1) Develop virtual team assessment skills
- 2) Schedule and carry-out a virtual team assessment based on a case study
- 3) Transform an assessment report into operational initiatives for improvement
- 4) Evaluate changes in performance

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## *Virtual Team Assessment Skills*

- Understand the 11 processes of VTMM – Virtual Team Maturity Model
- From *Inputs – Methods – Outputs* of each process towards the *Key Performance Indicators (KPIs)* used in the assessment
- Assign KPIs to identify the teams maturity level (undefined, basic, advanced and mastery)

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## *Initial Assessment*

- Prepare a team for the assessment process
- Develop a schedule for the assessment process (initial and follow-up assessment, kickoff, reports, coaching)
- simulate an initial assessment based on a **case study**
- Prepare a presentation of the results
- Suggest improvement interventions

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## *Improvement Plan*

- Suggest improvement interventions following the maturity levels of VTMM
- Develop operational initiatives for improvement based on an exemplary assessment report (***workshop***)
- Use the *VTMM tool and culture libraries*, to recommend means and techniques to improve teamwork
- Schedule an improvement plan

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## *Evaluate Performance*

- Discuss universal measures to report performance
- Converse on how to report change
- Evaluation tools in virtual environments



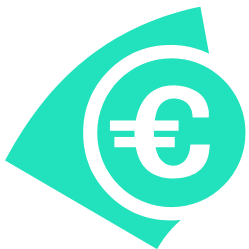
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*Price and Date*

This eSeminar consists of

- ✓ an interactive presentation including a case study,
- ✓ a workshop to apply newly achieved skills,
- ✓ a follow-up via our online learning management system.



**The fee is 99,- € plus 19 % German VAT. (117,81 € in total)**



This eSeminar is scheduled for:

**18<sup>th</sup> December 2014, from 4:00 until 7:00 PM CET**

**Attending this eSeminar will gain you 3 PDUs.**

# How to improve the performance of a virtual team?

## *Registration and Payment*

Register now on edudip:

<https://www.edudip.com/webinar/Virtual-Team-Assessment/110474>

# How to improve the performance of a virtual team?

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## *Contact persons*

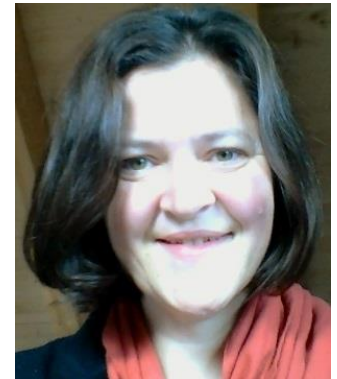
We are happy answering all your questions:

Ralf Friedrich: [ralf.friedrich@gepros.com](mailto:ralf.friedrich@gepros.com)

Phone: +49 170 2973030

Andrea Keil: [andrea.keil@gepros.com](mailto:andrea.keil@gepros.com)

Skype: andrea.keil01



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*Ralf Friedrich, PMP, BCC, CPCC*

Ralf is highly skilled in coaching executives all around the world. He was trained in the USA at one of the best faculties for Coaching: CTI – Coach Training Institute and become a Certified Professional Co-Active Coach. Additional he is a Board Certified Coach of the CCE – Center for Credentialing and Education. He has experience in international Management for more than 15 years. Presently he writes his dissertation with the topic “Improvement of virtual software development team performance”. The result of his research is *VTMM – Virtual Team Maturity Model, a self-assessment tool to improve the virtual team performance.*



For detailed information about Ralf please follow the link to our website: <http://en.gepros.com/about-gepros>

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*Andrea Keil, Economist (MA)*

Andrea has lived and worked overseas for many years, where she gathered profound knowledge on intercultural issues as well as project management. As an Economist (MA), she specialized in *International Relationships and Developing Countries*.



Additionally she is a certified *Intercultural Trainer* (DGIKT) and has delivered international workshops and online trainings over the last years. For a European Research Project she has researched and tested methods of Soft Skill Development in a virtual environment. Currently she researches with Ralf on *VTMM – Virtual Team Maturity Model*, a self-assessment tool to improve the virtual team performance.



## About us

We are an international team of experienced experts, still growing more experience. Together we offer a unique combination of methods, skills and knowledge.

We all are active in professional associations and actively contribute to the development of these institutions and the development of new approaches in project management.

Our customers and their growing are in the center of our occupation.  
More success is the result of our co-working:  
You will be stronger and you will act more target-oriented at the market.